



E4CGroup B.V. is a technical service provider for the brands of M7 Group SA in Luxembourg: CanalDigitaal, Online.nl, TV Vlaanderen, Telesat and Skylink. We are part of E4CGroup with offices in the Czech Republic, Germany and the Netherlands.

E4CGroup is responsible for the design, implementation and management of DVB platforms, network (including backbone) and satellite services that are continuously expanded and improved.

We are looking for a:

Team Manager E4C Group BV Netherlands

for managing the Dutch network and platform teams within E4C Group.

You contribute to a streamlined service and maximum availability of the mission critical broadcast network for the services of M7 Group and its partners. With your team existing of approximately 10 engineers, you are responsible for the management, maintenance and renewal of the complex data networks, services and applications in a dynamic organization.

Tasks and responsibilities:

- You are responsible for the day-to-day management of the network and platform team.
- You are responsible for ligning your team on operational and project needs.
- Maintain en if needed introduce/improve processes and procedures with respect to operations and projects within E4C NL and outside NL in co-operation with your peers in the other countries
- Team up with your peers to align projects and operations to ensure a smooth customer experience.
- You are responsible for the network architecture, design, implementation and operation of the network and data centers.
- You ensure the monitoringtool and quality of the network/platform that are delivered to our customers.
- You are responsible for all changes and configurations executed by the Dutch team.
- You ensure that our network security is in order.
- You ensure qualitative and efficient problem and complaint handling within the team on the basis of defined SLAs.

Work experience:

- At least 5 years work experience in the broadcast / video network industry with minimum 3 years in a management position.
- You have a broad knowledge of methods and processes within a broadcast environment.
- Experience in identifying, managing and solving of major incidents a broadcast environment.
- Thorough knowledge of processes and precedures relating to managing teams, projects, HR, etc.
- Knowledge of TCP / IP, subnetting, routing, switching and multicast would be welcome as would knowledge of DVB platforms and CA systems be.

Training and competences:

- Technical HBO or University education.
- Fluent in English and Dutch with very good communication skills.
- Experienced manager and team player with a hands-on mentality.
- Experience with operational management and project management is a must.
- You are proactive and result-oriented.

We offer:

A full-time job in a friendly and dynamic work environment. You will work in the international Network Operations team. If you identify yourself to match this profile, you are welcome to respond to below contact person.

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